All updates implied in this newsletter are optional. Expired Antivirus software cannot protect you from numerous new viruses released onto the Internet daily. Don't let Avast expire! Register for your free product key every year before Avast expires.

Please beware some of you on this email list have been fixed recently. Therefore, no changes may be necessary.

What's New?

1. You may continue using Avast 4.8 (the best version) without annoying popups :
   Right click Avast icon on taskbar >Program Settings > Confirmations >Uncheck All >Update Basic >Program >Manual >OK

   Register for a free new product key:
   http://www.avast.com/registration-free-antivirus.php

   Copy and paste into Avast the new product key sent to your email address:
   Right click on Avast icon on taskbar >About Avast >License Key >Right Click Blue Bar >Paste >OK >OK >OK

   Update virus database:
   Right click Avast icon >Updating >iAVS Update

   Schedule Boot-time Scan on drive D:\:
   Right click Avast icon on taskbar >Start Avast Antivirus >Stop memory Test > Right click on Avast Window >Schedule Boot-time Scan >Advanced Options >Select Path to Scan >Click Browse Button >Select local disk D:\ >OK >Delete infected file >Allow delete or move. Click yes to warning about making automatic changes. Click Schedule >Yes to restart PC.

   Avast 4.8 can be downloaded from http://filehippo.com

2. Avast 6 is out. It rates websites by a color code bar graphic: red is bad, orange means be careful, green is safe, grey is unrated.

   Avast 6 will put some programs you are installing into a sandbox. This will prevent the program from installing correctly. When Avast sandbox pops up left click install normally and left click remember.

   First uninstall Avast then restart PC: For Windows Vista or 7:
   Start >Control Panel >Program and Features >Left click Avast Antivirus to uninstall it.

   For Windows XP: Start >Control Panel >Add Remove Programs > Select Avast Antivirus >Left click Change/Remove.

If your Avast Antivirus is out of date then download latest version at:
http://www.snapfiles.com/get/avast.html

To download this file, left click on above link.

After you left click download, the popup stopper of Internet Explorer will display the following message, "To help protect your security Internet Explorer has blocked this site from downloading files to your computer. Left click here for options".

Just click on this message then click download file.

A file download security warning pops up. It asks, "Do you want to save or run this file?"

Left click save. A save as window pops up.Make note of where the file will be saved then left click save.

When your download has finished, left click run on the download complete window of Internet Explorer.

An open file security warning pops up. Left click run. Left click next. Uncheck participate in Avast community. Check custom installation. Left click next. Left click next. Select custom. Uncheck Avast Gadget. Left click next. Uncheck make Google chrome my web browser. Uncheck yes, also install Google Chrome web browser. Left click next. Left click next.

Wait while installation completes. Avast will perform a quick scan of your system. Your firewall may popup. To give Avast full accesses to your system, left click remember and allow whenever the firewall pops up during the installation of Avast Antivirus.

Winpatrol (black Scotty dog barks) will warn about new auto startup program. Left click yes to allow Avast to run automatically whenever you logon to Windows.Left click finish. You will hear "Welcome to Avast". Notice the voice is now female.

Left click on the orange Avast icon on the Windows taskbar. Left click register now.In the popup window left click register.

Complete the name and email address info (red boxes). Left click register for free license. Without registration Avast expires in 30 days. Registered it expires 1 year into the future. Close Avast registration windows.

Schedule a boot-time scan on drive D:\:
Left click Stuff >Security >Avast Antivirus >Scan Computer >Boot-time Scan >Settings
>Areas to Scan >Browse >Select drive D:\ >OK >Change Ask to Delete >OK >Schedule
Now >Restart Computer. Wait for Avast to complete the scan.

3. **PalTalk 10.0 final** came out June 2011. Download it here:
   http://www.4shared.com/file/EUm8YiMe/pal_install_r17725.html

4. **Spyware Blaster 4.4 came out September 01, 2010. It blocks installation of spyware from malicious websites. You should update the Spyware Blaster shields every week or two:**

   Stuff>Security >Spyware Blaster

   Left click download latest protection.

   Left click check for updates + wait for it to download.

   Left click enable all protection

   Close Spyware Blaster. You must log into each user account to enable protection for each user.

   If necessary an updated version of Spyware Blaster is here:
   http://www.snapfiles.com/get/spywareblaster.html

5. **Limewire was shutdown October 26, 2010. I have advised customers to use the Free Youtube to MP3 converter to extract the audio from music videos on Youtube. Youtube has more quantity and quality of music than Limewire. Also, it's much safer to download music from Youtube.**

   Youtube often changes the way it stores music videos. These changes require the developers at DvdVideoSoft.com to update Free Youtube downloader software. To update Free Youtube downloader software go to http://dvdvideosoft.com and download the latest versions. To download left click on above link. Let the new software uninstall the old version. This way it will download to the same data folders on drive D:\.

   When installing the new Free YouTube to MP3 Converter uncheck the following:

   a) **Set DVDVideoSoft web search as my homepage**
   b) **Set DVDVideoSoft web search as my default search**
   c) **Install DVDVideoSoft toolbar for Firefox**
   d) **Install DVDVideoSoft toolbar for Internet Explorer**

To give Free YouTube to MP3 Converter full access to the Internet left click remember and allow whenever the firewall pops up during the installation of Free YouTube to MP3 Converter

To download music using Free Youtube downloaders, first open Internet Explorer and go to youtube.com. Search for your favorite artist or type of music.

Play the video then select the address in the address bar of Internet Explorer. Right click mouse on selected address then left click copy.

Left click new Free Youtube to MP3 Converter icon on your desktop. The old icons in Stuff >Downloaders will no longer function.Left click paste.

Left click on Internet Explorer task on Windows taskbar and left click the back button of Internet Explorer (top left corner). Play another video in your search results at Youtube. Then select the address in the address bar of Internet Explorer. Right click mouse on selected address then left click copy.

Left Click on the Free Youtube to MP3 Converter task on the Windows taskbar. Left click paste.

Left click on Internet Explorer task on Windows taskbar and left click the back button of Internet Explorer (top left corner). Play another video in your search results at Youtube. Then select the address in the address bar of Internet Explorer. Right click mouse on selected address then left click copy.

Left click on the Free Youtube to MP3 Converter task on the Windows taskbar. Left click paste.
Repeat the above steps to line up 10 songs then in the Free Youtube to MP3 Converter leftclick download and wait for downloads to complete.

Left click OK to download was completed successfully. Left click close. To remove the list of songs you already downloaded, close Free YouTube to MP3 converter. Then open it again.

YouTube audio (MP3) downloads to:
My Documents\DVDVideoSoft\FreeYouTube to MP3 Converter
YouTube video (MP4) downloads to:
My Documents\DVDVideoSoft\FreeYouTube Download

There is a working pirate version of Limewire available here:
http://btjunkie.org/torrent/LimeWire-Pirate-Edition/31309720be8d18efa71f3c3c7406994d5ccabdbc985b

If clicking the above link does not work then select the address, copy and paste it into the address bar of Internet Explorer or Firefox.

To download this torrentleft click on above link then left clickdownload torrent. Left click open. U-Torrent should appear. Then left click download. Wait for download to complete.

Right click on U-Torrent task on Windows taskbar. Then left click hide/show U-Torrent. Left click on completed. Right click on Limewire Pirate Edition. Left click open to install Limewire.

Limewire downloads songs to My Documents\LimeWire\Saved.
Use LimeWire for Music only!Download mp3 files only. Do not use LimeWire to download videos, pictures or software. Avoid downloading WMA files.Beware of small files. Average size of song is 4 MB

6. I have added a neat tool for converting files to PDF format. It is called Do PDF: http://www.snapfiles.com/get/dopdf.html. My Loaded images have Adobe Acrobat 9 Pro which does the same thing.

7. I now have 3 websites, (a) http://drpcdr.ca (b) http://jobcircle.ca and (c) http://afrogta.ca .

JobCircle.ca helps job seekers network for jobs. For example someone seeking a job cleaning condominiums should contact property managers who use cleaning companies. Such contacts may be found in the networks section of jobcircle.ca:

http://www.acmo.org/2000firms.php
http://www.bomatoronto.org/Resources.cfm
http://www.canadianpropertymanagement.ca/IndustryLinks.aspx

AfroGTA.ca will list the websites of Afro and Caribbean businesses in the GTA for free. Also, it will have a page listing events for free.

So send me the website addresses of Afro and Caribbean businesses so I may link to them.

8. I have added a tutorial for MS Office 2010 in Stuff >Help >Help MS Office. http://drpcdr.ca/Office 2010.pdf. Customers fixed in March and April 2011 will have this already.

9. For my loaded images I have added a help folder for cracking Adobe and AutoCAD software because their stealthy security detect the software was registered on a different motherboard. http://drpcdr.ca/Autocad 2008.zip and

http://drpcdr.ca/Adobe.txt. From April 2011 all customers with loaded images already have these help files. If your Adobe and AutoCAD software run without demanding entering a serial then you don't have to fix anything.

10. ITunes 10.2.2 came out April 19, 2011. Most people on this list have iTunes 9. ITunes 10.2.2 is here: http://www.snapfiles.com/get/itunes.html

11. Upgraded Stellar Phoenix from version 3 to version 4.1. This software recovers deleted files. Version 4.1 is much faster than version 3.

12. Spring/Summer 2010 I recreated my images of Windows from scratch. They run faster than previous images. I created loaded and lite images.

13. The privacy settings in Firefox prevent users 2 – 7 from accessing websites.   The Solution: In Firefox left click Tools >Options>Privacy. Only checkmark the following: (a) automatically start Firefox in private browsing session (b) Accept cookies from sites (c) Accept third party cookies. Left click OK. This was fixed in the spring of 2011. Sorry for the inconvenience!

14. I am offering an opportunity for anyone to promote the services of DrPCDr.ca.

For each PC repair job successfully completed, I will pay $10 - $20 to the person who referred me to the customer.

$20 commissions are paid:

I.   When the customer drops off one or more sick PC(s) and pays for the repairs when they collect the repaired computer equipment or when I deliver the repaired machine(s) to the customer.

$10 commissions are paid:

II.   For repairs completed on-site!

III.   When I pick up the ailing PC(s) take it home, complete the repairs, and then deliver the fixed equipment to the customer. I will do this for customers located near Keele and Sheppard or reside not too far away requiring max travel and wait time of 45 minutes 1 way by TTC.

Beware promoting my services will not make you rich quickly! Very soon you will exhaust leads from your circle of family, friends and co-workers. Business people in contact with many people have the potential to reap monthly commissions. Remember, it is NOT easy to persuade people to try the services of an unfamiliar PC technician.

Furthermore, "to err" is human. Your referral may go unrewarded. Many times people cannot remember where they picked up my business card. And people habitually enter contacts into their cell phone. The source of such information entered is never documented nor remembered. Also, when people are ready to use my services they may forget the origin of the referral.

In order to pay the commissions, I need to know (1) who is referring and (2) who has been referred to me.

Future commissions are paid whenever the customer pays for my services again in the future!

15. I have insisted on a standard of minimum 1 GB RAM for my images of Windows XP to run quickly and smoothly. This means owners of older PCs must spend $60 - $100 extra above my labor fee $80 - $100 per computer. This policy has been in effect since March 10, 2010. Therefore, older computers will cost bare minimum of $140 - $160 because they need the upgrade to 1 GB RAM. Cost of repairing older laptops and desktops can run up to $200+.

Useful Tips:

1. Remember DO NOT put files on your desktop. Use the My Desktop folder in My Documents. A shortcut to this folder is on the desktop of all users. The rescue procedure erases everything on C:\ drive including the desktop.

2. If you cannot see but can hear the TV from where your desktop PC is located, then play the rescue video in the television and watch it. Crank up the volume and replay the video. Let the sound of my voice walk you through the rescue procedure at your PC.

   Remember, the rescue procedure always gets image files located on the last partition listed at the bottom (MBR-Entry 1, 2 or 3) and pastes them to the partition immediately above the last one (MBR-Entry 0,1 or 2).

   If you have a laptop or portable DVD player then you can use these devices to play the rescue video while you follow along at the PC.
   Please note you can create another boot rescue CD by left clicking on BootitNG.iso located in Stuff >Rescue PC.

3. If you want IE to remember passwords :
   Right click grey garbage can icon on windows taskbar
   Left click Restore Window. Left click IE and AOL tab.
    Uncheck everything listed there.
   Left click Save. A Save As window appears. In the File Name field type any file name like Allow IE History. This .iis file will keep the settings for the user account in which

it had been created in My Documents. This tweak of II System Wiper may be repeated while logged into each user account you may wish to change.

4. **Pay attention! The popup stopper of Internet Explorer will display the following message, "To help protect your security Internet Explorer has blocked this site from downloading files to your computer. Click here for options". Sometimes a website needs to install an active X control. Left click on the message then left click install active X.**

    I have removed popthis from my images of Windows. Customers fixed before summer 2010 will have popthis installed. If popthis is preventing popups from a website then first go to the website.

    In IE left click tools. Left click popthis. Left click add site. Left click apply. Left click OK.

5. **Sometimes a website may not function in Internet Explorer. If so, try Firefox instead.**

6. **The bookmarks of Firefox are erased by the rescue procedure because Firefox's bookmarks folder cannot be moved to the data partition, drive, D:\. The favorites of Internet Explorer are preserved in my documents on drive, D:\. The solution: First use IE to add sites to favorites. Then open Firefox. Left click tools >options. Uncheck automatically start Firefox in private browsing session. Checkmark clear history when Firefox closes. Left click OK. Left click File >Import >Next >Next >Finished.**

    To access imported favorites: Left click bookmarks >From Internet Explorer

7. **Win Patrol warns about changes made to your system by the software or drivers you are installing. Remember to allow these changes otherwise whatever you are installing will not properly install. Similarly, the firewall will notify you of attempts to make changes. You must allow these efforts. You must allow these changes in each user account you log into.**

8. **My images of Windows contain a firewall. Firewalls block FTP. You may tell the firewall to allow all network traffic.**

    Right click on PC Tools Firewall icon on Windows task bar>Firewall Mode > Allow All. When finished with FTP you should set firewall mode back to ask.

    Right click Sygate Personal Firewall >Allow All.   Then change Sygate back to normal.

9. **Avast Antivirus may prevent the sending and reception of email in Outlook. The solution: Right click Avast icon on Windows taskbar >Open Avast user interface >Real-Time Shields >Mail Shield >Uncheck both scan inbound and outbound mail.**

10. **If your Windows reports it is invalid then use the rescue kit to restore your Windows. Updating Windows components like IE and Windows media player will cause your Windows to become unusable after it failed to validate during the update procedure. Even Windows security updates can render a deactivated unusable Windows. Best to turn off Windows update service:**

   Left click Start. Left click Control Panel. Left click Administrative Tools. Left click Services. Scroll down. Right click Windows Update. Left click Properties. In Startup Type drop down menu, select Disabled. Left click Stop. Left click Apply.

11. **If your Windows Vista or 7 reports errors which prevent a successful boot then use another working PC to download and burn to CD the Windows recovery software:** http://neosmart.net/blog/2008/download-windows-vista-x64-recovery-disc/ http://neosmart.net/blog/2009/windows-7-system-repair-discs/ **To download you need a torrent client like u-Torrent. The ISO file will create a bootable Windows recovery CD.**

   This tip may be helpful when Windows 7 fails to boot after completing the rescue procedure. This may happen because Windows 7 has an invisible 100 MB boot partition which is NOT rescued by the rescue procedure. Backup1.img is an image of C:\.

12. **Antimalware software like Malware Bytes detects risk ware in C:\Windows\kmservice.exe running in memory. This is the crack for Microsoft Office 2010. It is fine and does NOT cause any problems. This crack is present in all my Windows 7 images with Office 2010 installed.**

13. **Sometimes in Windows 7, it appears that devices suddenly no longer function, especially WLAN network adapter and the webcam.**

   The solution is to uninstall the device from device manager then scan for hardware changes to reinstall the device automatically.
   Left click Start >Right click Computer >Left click properties >
   Left click Device Manager > Left click on symbol at far left of device group (Network Adapters) to expand the list. Right click on the Wi Fi Adapter >Left click Uninstall.
   Left click OK to confirm device uninstall >Wait for uninstallation to complete.
   Left click Action > Left click Scan for Hardware Changes > Wait for scan to complete reinstallation of the Wi Fi Adapter >Left click on Red X top right corner to close device manager.
   You must now reconnect to your network by entering the password like the very first time you connected your Wi Fi adapter to a secured Internet connection.
   I have refused to install security updates from Microsoft. Instead I rely on security programs like Spyware Blaster, Avast Antivirus, PC Tools Firewall and Win Patrol.

Windows updates may fail to validate your Windows causing it to malfunction. Service pack 1 for Windows 7 may be downloaded from the link below.

http://torrents.thepiratebay.org/5484776/Windows_7_SP1_(7601.16537.100327-0053)_Bits_UG_DVD_Beta_Interim.5484776.TPB.torrent

If your Windows Vista or Windows 7 needs activation then try this crack offline: http://drpcdr.ca/Win7_Vista_Crack.zip
I may use service pack 1 to update my images of Windows 7.

14. If you don't own a land telephone line, you may send faxes using the free and paid services of http://faxzero.com/

15. If you have a land telephone line and have an internal modem inside your PC then you can send and receive faxes using fax software in Stuff >Fax Phone Scan. Also read the help file in Stuff >Help >Help RKS Fax.

RKS fax is not installed on my images of Windows 7. Instead Windows 7 has a built-in Windows fax program that works.

Automatic reception of faxes works best with a dedicated fax line. If you receive faxes on your voice land line then you should receive faxes manually.

If you wish to receive faxes automatically then you must first stop Phone Tray from running at startup.

Left click Stuff >Fax Phone Scan >Phone Tray Free >Click on Settings Icon >Uncheck run automatically when Windows Starts >Close Phone Tray.

Configure RKS fax to automatically receive faxes:
Stuff >Fax Phone Scan >RKS Fax >Preferences >Receiving 18-20 >Checkmark item 19 >General 30-33 >Checkmark Run RKS at Windows Startup >Checkmark Start RKS Fax minimized >Save

Remember to allow RKS fax to run at startup when Win Patrol reports the change.

16. If you have a land telephone line and have an internal modem inside your PC then you can use phone tray to keep a log of all calls. For this to work you must subscribe to call ID with your phone service provider.

17. Use Power ISO to preserve your precious CDs and DVDs. Place your disk into the disk drive. Cancel the auto play wizard. Left click Stuff >CD/DVD Burn >Power ISO. Left click Tools >Make CD/DVD ROM image. Select ISO file. Left click OK.

     An ISO file will be created in my documents folder. To reproduce the disk just left click on the ISO file. Power ISO or Nero will popup. Place blank CD or DVD into disk drive. Cancel auto play wizard. Then left click burn to burn a copy.

18. Use Real Player to rip audio CD tracks from audio CD to your hard drive.
     Stuff >Players >Real Player >Save Tracks. Tracks are saved to My Documents\My Music.

19. Use Nero to burn CD and DVD disks. Stuff >CD/DVD Burn >Nero Start Smart

20. Use Group mail to broadcast email to your customers. Requires email setup.

21. Download movies from http://btjunkie.org Read comments and avoid fakes. Download should NOT contain more than 1 main avi file and 1 or 2 text files.

22. Use Camtasia Studio 7 to create video presentations and record your desktop. Camtasia was in Stuff >Tools. I have recently moved it to Stuff >Graphics.

23. If you need help for anything just do a Google or Youtube search. For example search for "camtasia tutorial" at http://youtube.com. Some help is available in Stuff >Help.

24. Windows 7 update installs many device drivers.
     Left click Start. Left click Control Panel.   Left click Windows update.
     Left click Change Settings. Left click Let Me choose My Settings.
     Left click drop down Arrow under Important Updates.
     Left click check for updates but let me choose whether to download and install them.
     Left click OK. Wait for Windows to get list of updates.
     Left click important updates. Unselect all updates. Then scroll through list to find driver update. Select it then left click OK to install driver.
     After installing the driver, I would advise you to turn off Windows Updates by selecting never check for updates.
     Best way to turn off Windows updates is in services.

     For XP:

     Start >Control Panel >Admin Tools >Services >Right click Automatic Updates >Properties >Change Startup Type to disabled >Stop >Apply >OK

For Vista and 7:

Start >Control Panel >Admin Tools >Services >Right click Windows Update >Properties >Change Startup Type to disabled >Stop >Apply >OK

25. **Customers should never install security programs because the worst malware often pretends to clean or protect your system. You soon discover your error when your system becomes sluggish after you install it!**

    Others may download from http://Snapfiles.com: Avast Antivirus, Malware Bytes, Hijack This, CCleaner, Win Patrol, IL System Wiper, Spyware Blaster, and PC Tools Firewall. Sygate Firewall may be found here: http://oldversion.com/Sygate%20Personal%20Firewall.html

I will be creating short video tutorials educating customers how to rip, download and burn music and videos.

I hope you all had a safe and relaxing holidays. Thanks for using DrPCDr.ca

CHRISTOPHER C. CHARLES, 3460 Keele St., Toronto, ON, M3J 1L9, Tel (416) 398-3772

April 26, 2011

Last: I know many of you rate my PC repair services very highly.   The creative among you can make a short video about DrPCDr.ca and upload it to youtube.com. LinkedIn and Facebook members can recommend me. You may send comments to cccharlz@gmail.com

LinkedIn profile: http://ca.linkedin.com/pub/chris-charles/29/320/598
Facebook profile: http://www.facebook.com/profile.php?id=697476455
http://jobcircle.ca/CCCharles.pdf. **I am also seeking employment...Will you refer me to a job?**